

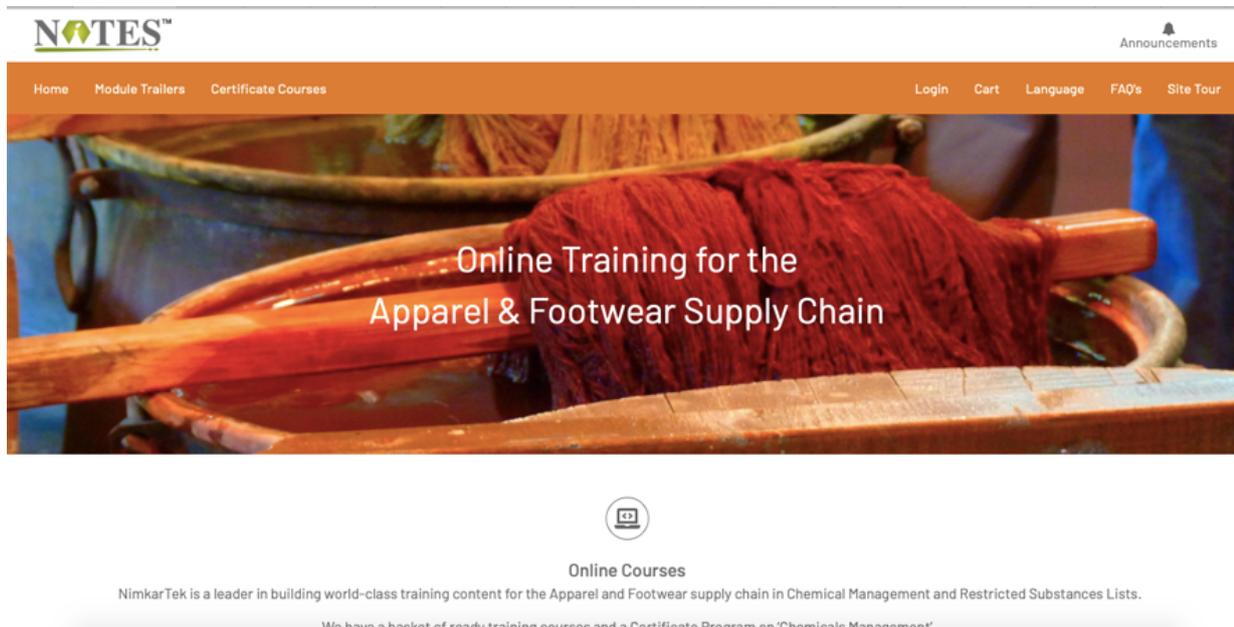
NOTES™

NOTES Platform

FAQs & Help

What is NOTES Online Training?

The NOTES Platform is a go-to online training platform developed and managed by NimkarTek. NOTES offers accessible, affordable, interactive online courses for the Textile, Apparel, Footwear and Leather industries.



The NOTES Platform is a state-of-the-art Learning Management System (LMS). It offers learners to register on the Platform, purchase the module of their choice and complete the training online, at their own place, at their own pace. The Platform tracks learners progress and generates several reports that help measure training impact.



About the Trainings

The NOTES Platform offers Online Training courses along with Webinars. The training content is developed by Industry Experts who have vast experience in the Textile and Leather Industries

Currently, the courses offered are on topics related to Chemicals Management and Restricted Substances. Please check the Course Catalog for the complete list of trainings offered.

How is NOTES different from online course offerings?

NOTES is the one of the first Online training platform for the Textile and Apparel Industry. NimkarTek developed NOTES in 2012 with a view to support the fragmented and geographically separated supply chain with world-class technical content in the fields of Chemical Management and Quality Assurance.

The NOTES Training modules are developed by technical experts with over 20+ years' experience in the industry. These trainings are all online – start as you wish and learn at your own pace. Our content is cutting-edge and most relevant to the skills required by the Textile & Apparel supply chain to implement chemical compliance practices.

What are NimkarTek training modules like?

NimkarTek modules are highly interactive training modules with activities, quizzes, and exercises interspersed between the training content. On purchase of a training module, you will be able to access the training content as many times as you would like, within the allotted module duration.

The technical content of each training module has been developed by experts in the field of Textile and Leather Processing, Dyes and Chemicals manufacturing, Wet Processing, ecological testing and Research and Development fields.

Each Module has On-Screen Text and an Audio attached to each slide. The module has a Script Caption – i.e. the participant can read what is being said in each slide of the training. The Modules are recorded in a neutral global accent.



Each Training module is designed to run in a Linear manner for the first access. Participants have to run through each and every slide in order to complete the training successfully. The NOTES Platform bookmarks where you last stopped accessing the training. When the Participant re-accesses the training, he/she will start where the last left-off.

Modules are with an Exam at the end. The Exams have a benchmark score and participants are given 3 attempts to cross this score. On successful completion, participants are awarded with a Certificate of Achievement.

Each training module is equipped with resource materials within the module. Participants can download these resource materials and store them for future references. You can check out the Resource Center in the Module for the resource files.

What is the duration of each Training?

All training modules have a run-time of 46-60-minutes. Access to each training module is for 5 days once they have been “launched”.

Please note, you will have unlimited access to the training module within this duration.

The Training duration may vary for Customised content.

Who can use the NOTES Platform?

NOTES is open to anyone in the Textile and Leather Industries, who needs to learn about Chemicals Management, Chemical Safety and Restricted Substances.

Are the trainings available in different languages?

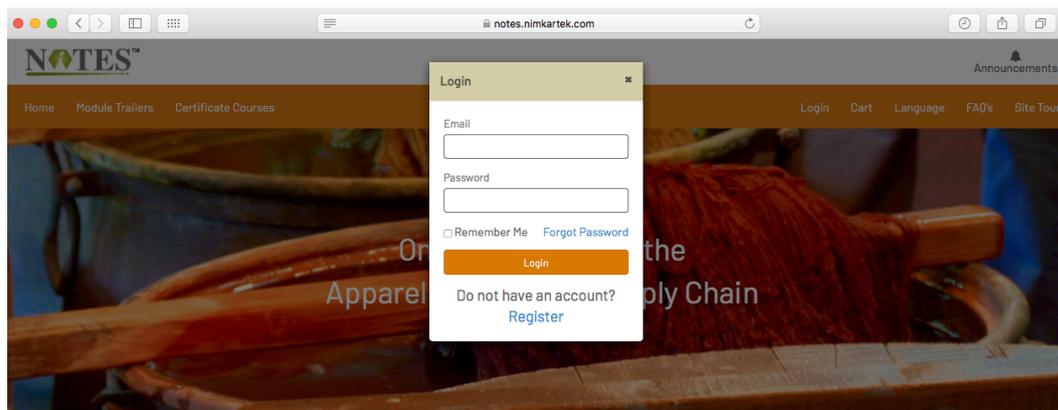
Currently our platform and our trainings are all delivered in English. Write to us with your requirements.



Managing your Training on the NOTES Platform

How do I log into the NOTES PLATFORM?

The first step is to '**register**' and create a profile on the NOTES Platform using this [LINK](#). If you are an existing user, you simply need to **login** to your profile on the NOTES Platform. If you have forgotten your password, you can reset it by clicking on the [FORGOT YOUR PASSWORD](#) Link.



I already have my previous login details for NOTES. Do I need to register once again?

No, you do not need to register again. If you already have login details for NimkarTek NOTES in the past, you can simply login to your old profile. If you have forgotten your password, you can reset it and your account will once again be active. For any additional questions on the new login details, please contact us at adminnotes@Nimkartek.com

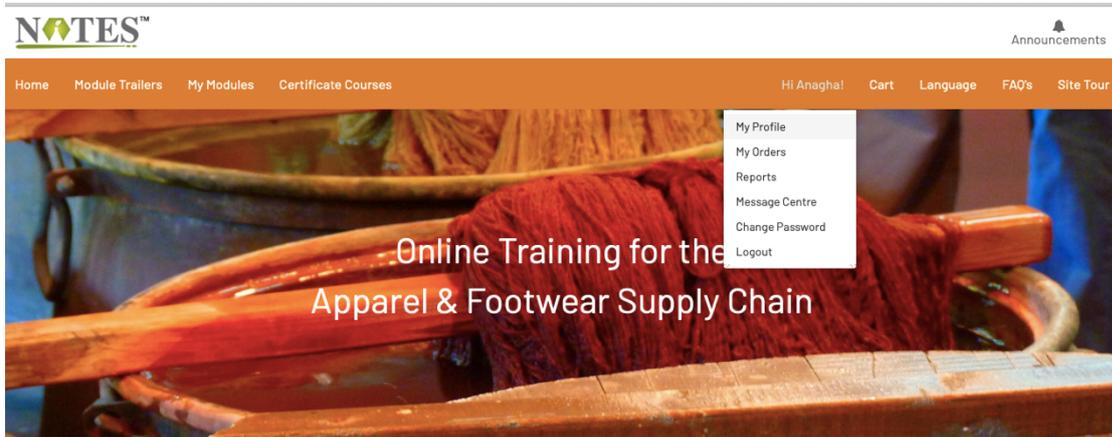
I forgot my password, what to do?

Click on forgot password and enter your email ID when asked to continue. You will receive email for password reset. Reset the password. And access your Training. If this doesn't work please get in touch with adminnotes@nimkarTek.com



How can I manage the learner Profile?

Once you are logged in to NOTES, you can change your details (e.g. Password, Name, Designation, Company name etc.) via the 'MY PROFILE' page on the top right corner of the screen.



Where will I find the List of Modules for purchasing?

After logging in to the Platform, you can choose your preferred training from the '**Module Trailers**' page on the NOTES Platform. Click on **Add to Cart** for the desired Training modules. Purchase the Module.





How do I Purchase the Trainings?

Choose your Training Course

Once you login to the NOTES Platform, you can choose the training module of your choice from the 'Module Trailers' page. Select the module of your choice. This page provides more information on the module content, duration of the training and training charges.

Click on the "[Add to Cart](#)" Button.

The NOTES Platform allows you to purchase **multiple licenses** of the training for your teams. Select the number of licenses you wish to purchase and then click on the 'Add to Cart' button.

Payment Process

Step 1:

After adding the Course to your Cart, click on the Cart icon in the Header. You will have to select the currency in which payment will be done.

Please note - All Indian Users have to complete payment in INR only. Users located in all other foreign locations need to make the payment in USD

Please verify the total amount in your cart. Click on 'Proceed to Payment'.

Step 2:

Review the modules in your order and Click on 'Place Order and Pay'. You will now be directed to the HDFC Payment Gateway.

Which Cards can be used for payment?

The Credit/Debit cards, which are verified, by VISA and Master Cards can be used for successful Payment on the gateway.

Please note that currently, for security purposes, the HDFC Payment Gateway does not accept corporate cards.

Bank Transfer -

If you do not have a Credit or Debit Card or if you do not wish to purchase the modules from the Payment Gateway, please get in touch with us at adminnotes@nimkartek.com. We can offer you the option of purchasing the modules using Bank Transfer.

Once the module has been successfully purchased, please click on the 'My Module' tab to access and complete your Training.

For refunds and cancellation, please refer to our "Terms & Conditions" policy document.



Can I purchase multiple licenses for one training module?

Yes, you can purchase multiple licenses for one training module. These can be for your Team, colleagues or for a friend. Once you enter the Module page, you can select the number of licenses you wish to purchase.

After the payment for the licenses has been made, please go to the 'My Modules' tab and assign an email address for each license. An automated email will be sent to each participant.

Please note – One module license will be automatically enrolled to you.

Can I cancel my purchase for a module?

If you change your mind about the module(s) you've purchased, please get in touch with us at adminnotes@nimkartek.com. For more details regarding refund, please refer to the Payment terms and conditions on the Platform

How do I start my Training Course after payment?

The Training can be accessed by clicking on the 'My Module' page on your profile. Click on the 'Launch' tab next to the Module name. As the Module opens in another tab on the Browser, please ensure that the pop-up blocker on your browser is disabled.

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Announcements

Home Module Trailers My Modules Certificate Courses Hi Aishwarya! Cart Language FAQ's Site Tour

My Modules

Home · My Modules

Filter by group: All

Title	Downloads	Access Duration	Status	Action
Basics of Textile Fibres and Coloration	Synopsis of the Module Theory of Color Terms and Definitions	5 Days from Launch	Not Attempted	Launch
Exam for Basics of Textile Fibres and Coloration			Not Attempted	(3 Attempts) Send Message Give Feedback



What are the minimum requirements for accessing the Training Module?

The NOTES Platform is easily accessible through a web browser – it works well on Google Chrome, Firefox and Safari. It is important to note that the pop-up blocker of your web browser should be disabled in order to access the training modules.

INTERNET CONNECTIVITY – You must have a good Internet connection with a minimum speed of 256kbps for easy streaming.

ADDITIONAL Plug-Ins – Adobe Flash Player (latest version) may be required for viewing the module.

SPEAKERS & MICROPHONE – Good Quality Headphones are recommended to be used for the module audio.

POP-UP BLOCKER – The module opens in another tab on the web browser. Please note – it is important that the Pop=up blocker on your browser should be disabled.

What are Pop-Up blockers?

Pop-up blockers are built into common web browsers to prevent unwanted pop-up windows from interfering with and cluttering your browsing experience. Most pop-ups are ads, malware, and other unwanted windows.

Please note - the pop-up blocker must be disabled on your browser in order to allow the Module to play

Where will I find settings for disabling pop-up blockers?

You can disable pop-up blockers from the browser settings. Every browser has different setting formats. You can find the details of disabling pop-up blockers for Google chrome, Firefox and Safari in a stepwise manner in the annexure A of this document.



Where can I find details on the Training that I have completed?

You can find all your training details on the dashboard in the My Modules page. Login to your NOTES account, click on My Modules. Here you will be able to find the details for all the Modules your Purchased, List of downloadable resource materials, Module Access duration, your training Status such Start date - End date, remaining hours of training, You will also find Take Exam and View Certificate after successfully completing your training.

NOTES™ Announcements

Home Module Trailers My Modules Certificate Courses Hi Aishwarya! Cart 1 Language FAQ's Site Tour

My Modules

Home > My Modules

Filter by group: All

Title	Downloads	Access Duration	Status	Action
Basics of Textile Fibres and Coloration	Synopsis of the Module Theory of Color Terms and Definitions	5 Days from Launch	In Progress 04 Days, 23 Hours 59 Minutes Remaining From 26-Mar-21 04:15 PM To 31-Mar-21 04:15 PM	Launch
Exam for Basics of Textile Fibres and Coloration			Not Attempted	(3 Attempts) Send Message Give Feedback

What if the module duration expires?

The Module duration count down starts once you click on the 'Launch' button on the NOTES Platform. If you are unable to complete the training within the allocated duration, you can 'buy more days' from the platform using the Payment Gateway.

What if I do not Take Exam after the completion of the training module?

Once the module has been completed, an exam helps measure the training impact. You are required to complete the exam within 3 attempts. After successful completion, you will be awarded with a Certificate of Achievement.



What will happen If I don't pass in all 3 attempts?

Get in touch with us at adminnotes@nimkartek.com if you wish to get more attempts.

How do I get the Certificate for the Trainings?

Once the participant successfully completes the training module and the Exam, a Certificate of Achievement is awarded to the Learner. This Certificate is automatically generated by the System. It can be downloaded by each Learner from the Modules Page under the 'View Certificate' tab.

For How long is the Certificate valid?

The certificate is valid for 2 years.

What Reports are generated through NOTES?

The NOTES Platform provides several reports for each Participant. Users can track the progress of their trainings and view their Exam scores in the Exam Reports. A complete Master Report can be generated by each user for their Exams. Also can export the category status report of all the training he has ever done on NOTES platform.

For Bespoke Training, NimkarTek Admin team sends several reports that help Brands track the progress of their training and help map the Training Impact in their Supply Chain.

I am interested in giving feedback to NOTES.

Your Feedback is critical for us. We would be happy to receive your feedbacks on your experience with NOTES Training. You can submit your feedback from the module dashboard once you complete your training module by clicking on Give Feedback Button. You can also send us your Comments or Advices that you feel like sharing through the 'Message Centre'.



How are customized trainings developed and managed?

It is important that an organization's strategy, commitments and expectations are infused with ready training content. Bespoke Training helps deliver a highly effective and engaging learning experience.

NimkarTek can help you develop focused, customised training in case you want to convey your chemical management/RSLs document to your supply chain. Our team of experts create custom learning that's distinctly different from any kind of training out there. The training content is interactive, engaging and is driven at explaining exactly what is to be done by your suppliers.

I am interested in delivering a Bespoke Training Program through NOTES, whom shall I contact?

Ready training modules might not cover your organization's goals and priorities, as it does not enable you to tailor your program. NimkarTek understands the importance of infusing bespoke training with your strategy, thereby creating a highly effective and engaging learning experience.

NimkarTek offers customized training for your supply chains. Our team will help prioritize your strategy, develop training plans and develop high-quality custom courses that work within your budget. You can contact us at anagha.nimkar@nimkartek.com with your requirements and we shall get back to you.

I am interested in taking the ZDHC training Modules Online, Where will I find them?

You are at the right place. NimkarTek is a ZDHC Accredited Training Provider (ATP) of the ZDHC Academy. We offer all ZDHC Modules ONLINE through the NOTES Platform. Please get in touch with us at adminnotes@nimkarTek.com for more details.



The Certified Chemical Management Professional Certificate Program

NOTES offers the Certified Chemical Management Professional Program is an online certification program designed for a person who is responsible to manage chemical compliance at a Brand, garment washing unit, textile fabric mill or printing organization. It has been structured by chemical management experts with over 25 years of industry experience.

The Certified Chemical Management Professional Course is approved by The Textile Institute, Manchester. The CCMP Program comprises 12 training modules that cover all topics related to Chemicals Management and Chemical Safety.

You can purchase this course by adding it into cart from "Certificate courses". On successful completion of this course you will earn a certificate approved by The Textile Institute, Manchester along with plenty of resource materials.

Modules on Chemical Management



Certified Chemical Management Professional

₹ 55000 / \$ 999 Add To Cart

What makes NOTES superior to others in terms of its technology platform?

The NOTES System is very secure and based on a customized architecture. The LMS is designed for simplicity in navigation to access the modules and for generation of progress reports by our Admin. The Platform has a 'Message Center' Tab that allows learners to communicate with NimkarTek Admin Team.

It is linked to a very secure Payment gateway that offers payment options through Visa and MasterCard credit cards.

The NOTES Platform is hosted on a third-party server, with full security measures and a 24x7x365 back-up service.



I am interested in Demo Access, Can I get one?

We will be happy to provide you with a Demo Access to one training module. Please contact us at adminnotes@nimkartek.com for a request.

Whom should I contact for support to resolve any problems during access to the platform?

If you are facing a problem in accessing the training platform, you can send an email to 'adminnotes@nimkartek.com' and send us a screen snapshot of your issue. We will resolve the issue as soon as possible.

Alternatively, you can call our helpdesk numbers: 7045331488 / + 91 22 25888463



ANNEXURE A

Configuration of Pop-Up blocker for Google Chrome

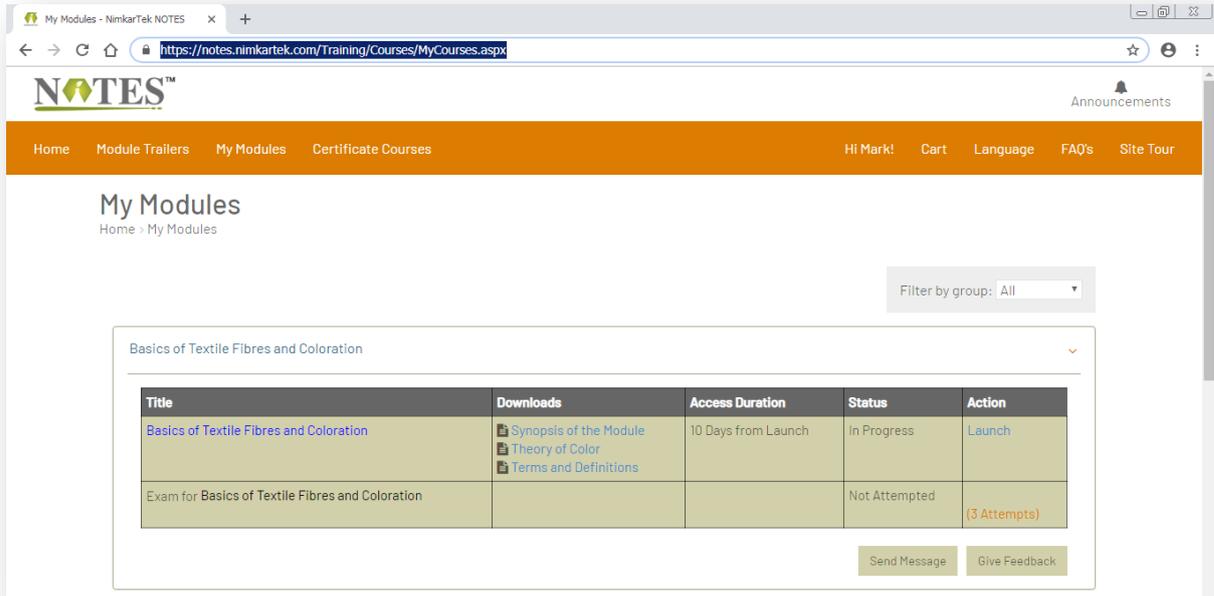
Follow the subsequent steps to disable your pop-up blocker on Google Chrome. Upon disabling your pop-up blocker, your course will begin.

Google chrome allows the user to manage the Pop Ups and selectively enable the Pop Up of only the desired window. The user has a control of blocking the pop ups per website wise. To allow the pop ups:

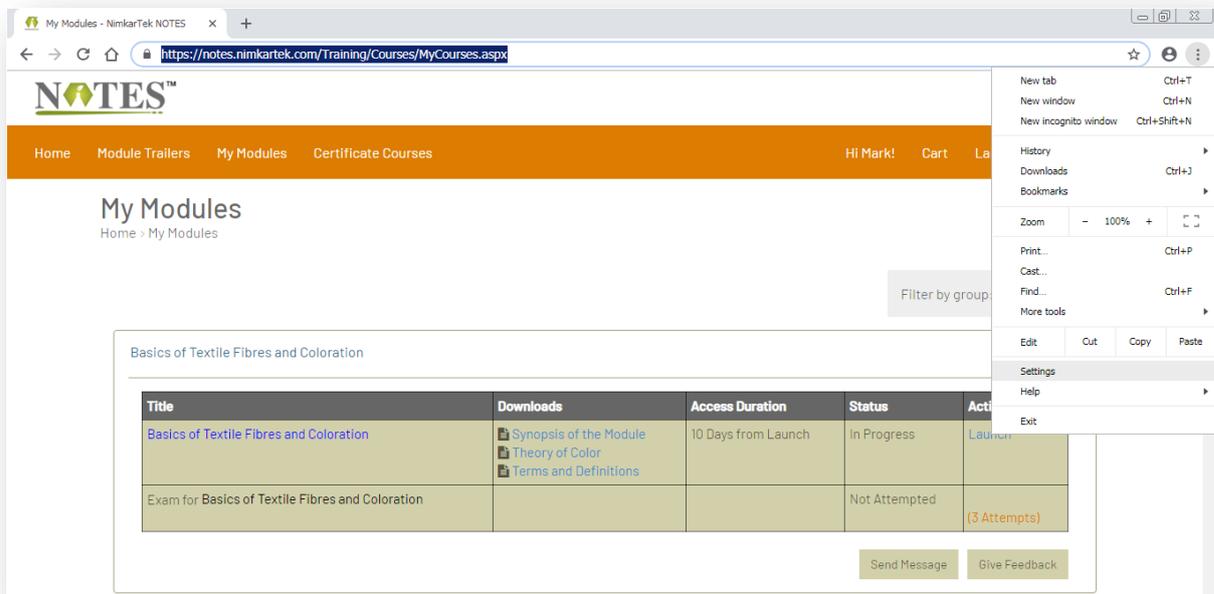
1. Open the Google chrome, **login** on NOTES Platform and then go to the “**My Modules**” webpage.

Title	Downloads	Access Duration	Status	Action
Basics of Textile Fibres and Coloration	Synopsis of the Module Theory of Color Terms and Definitions	10 Days from Launch	In Progress	Launch
Exam for Basics of Textile Fibres and Coloration			Not Attempted	(3 Attempts)

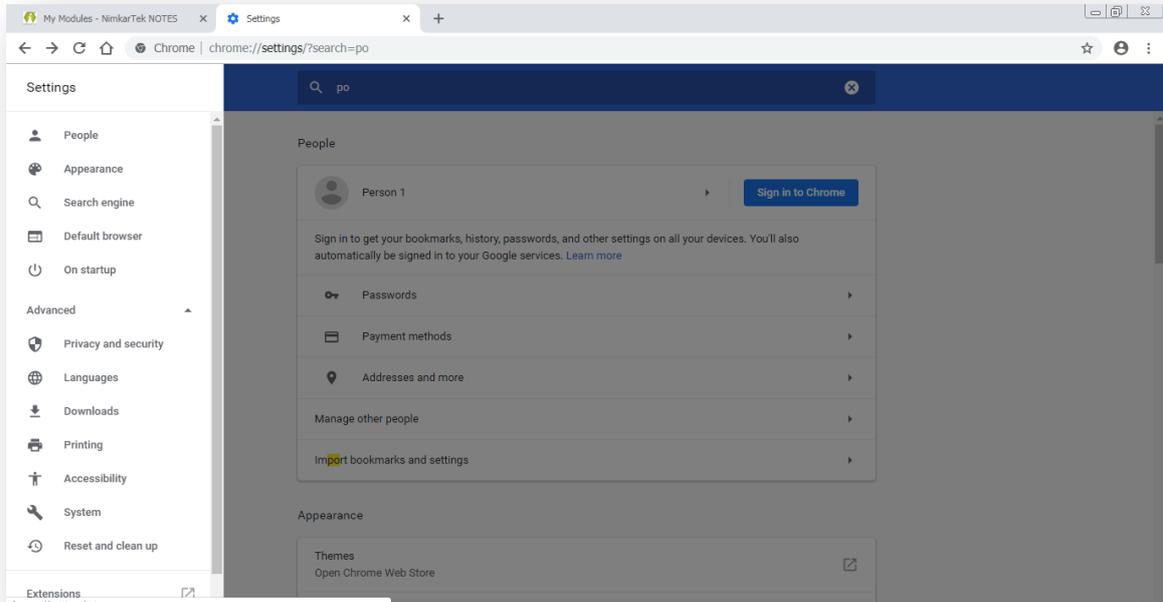
2. Copy the web-address



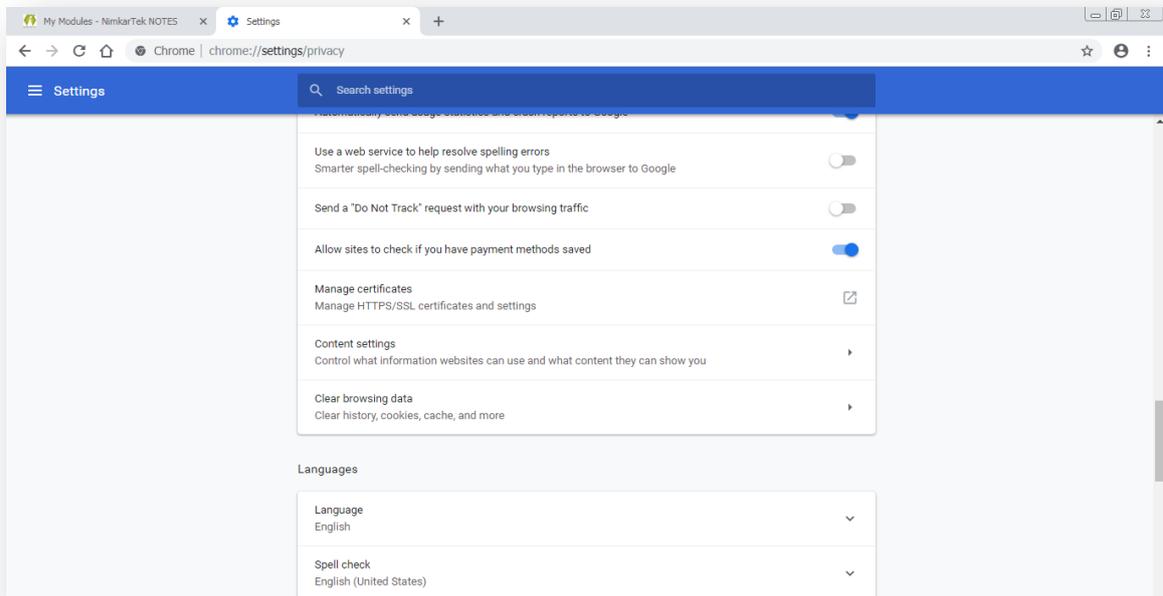
3. Open the Settings page by clicking on the icon with three stacked horizontal line's to the right of the address bar; this will open up a dropdown menu, and Settings will be located to the bottom of the screen.



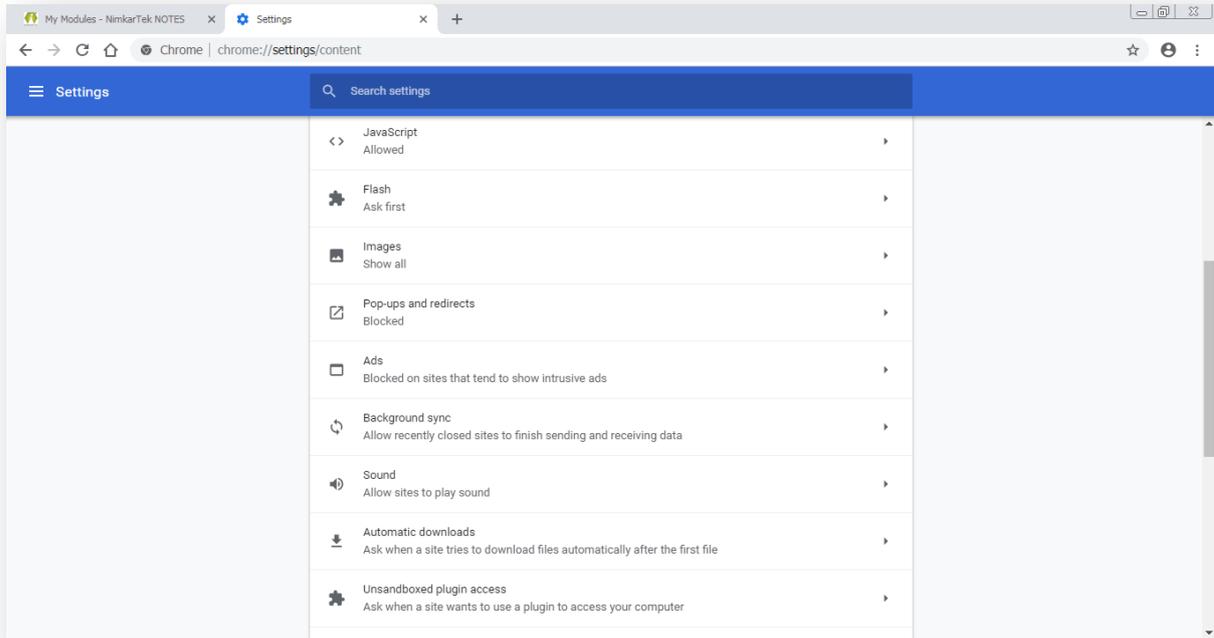
4. Click on "Privacy and Security" which will be located under Advanced Settings.



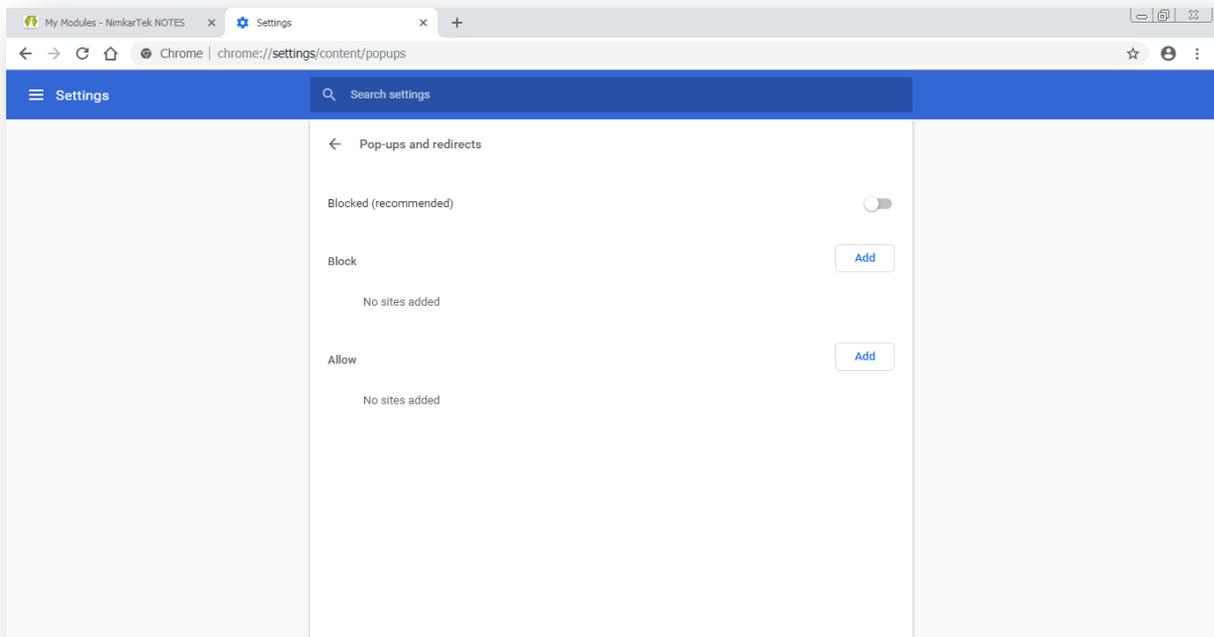
5. Then Click on “Content Setting”.



6. Click on Pop-Ups and Redirects

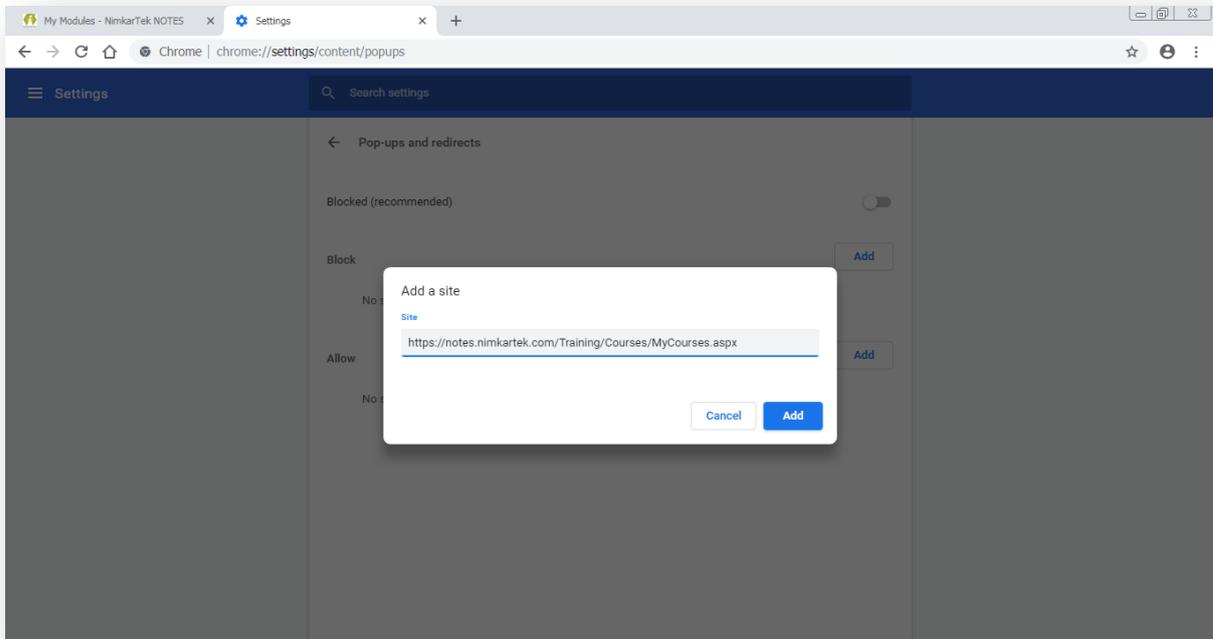


7. After clicking on “Pop-Ups and Redirects” you will be redirected to this page. Click the “Add” button under the Allow Pop Ups Section.

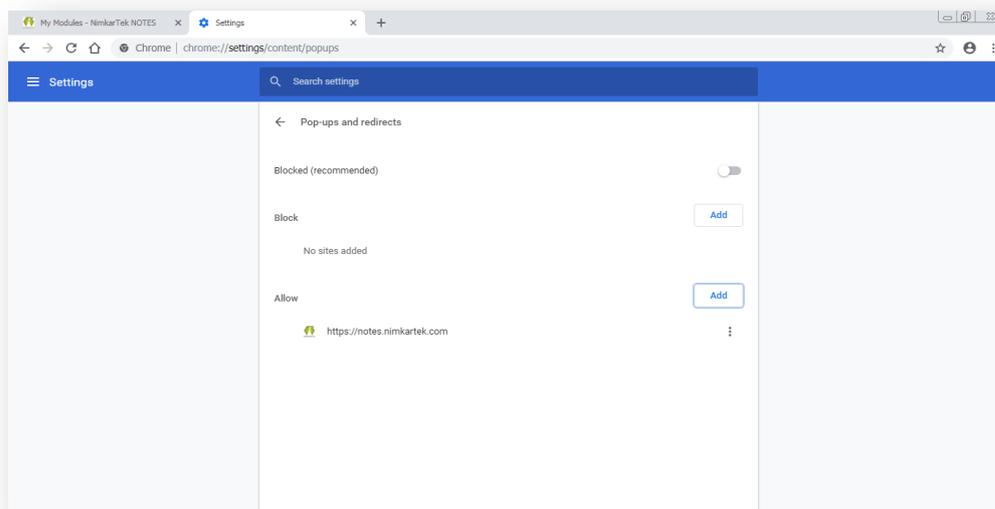




8. After clicking Add Button, Paste the entire Web address, which we copied in point no.2. And Click Add Button to add the NOTES site under the Pop-Up Allow section. This will disable the pop-Up blocker.



9. You will see the NOTES webpage under the Allow Pop Ups Section. You can now access your training course.

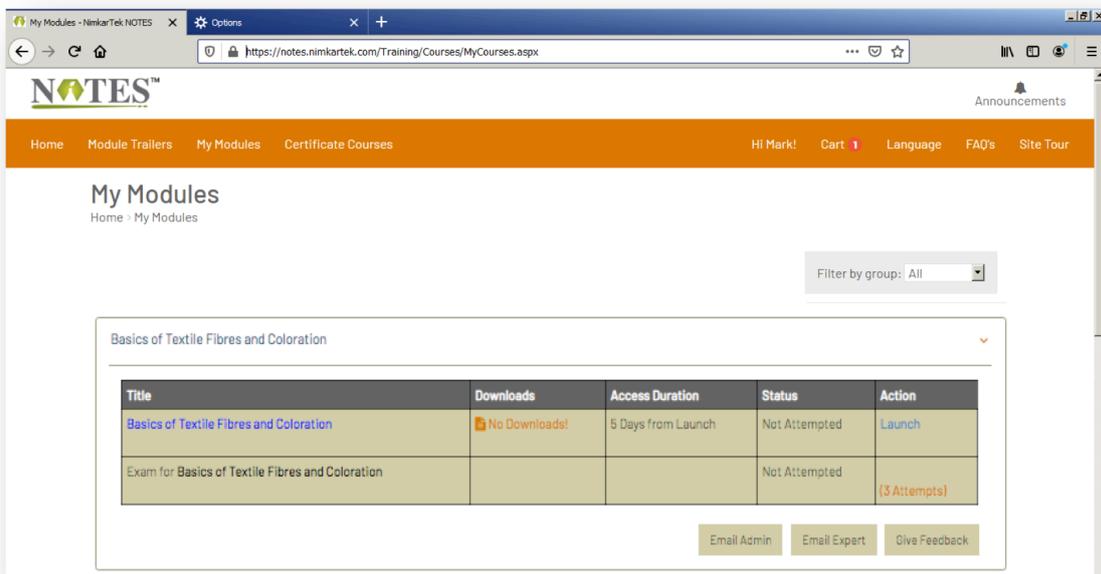


Configuration of Pop-Up blocker for Firefox

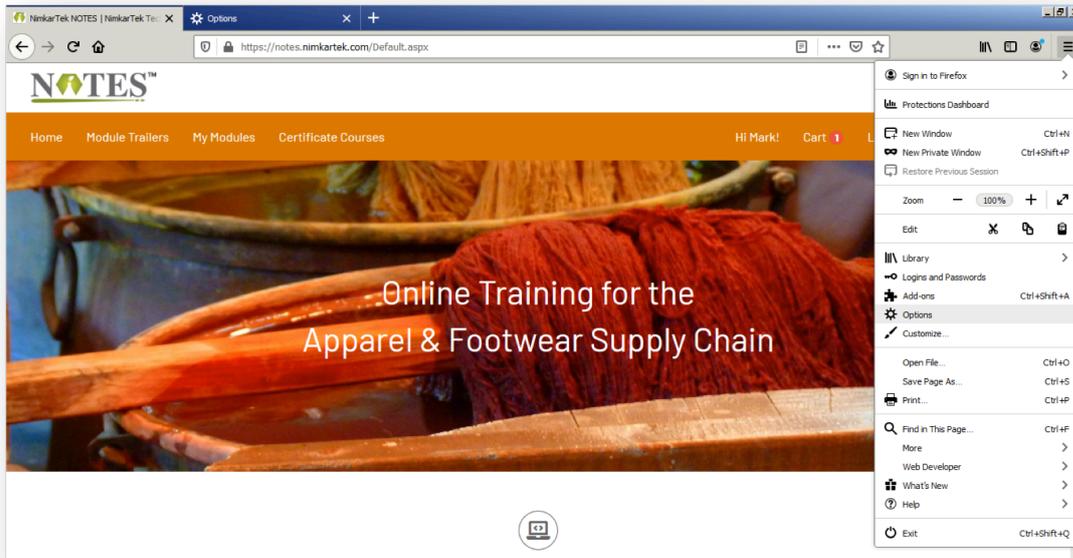
Follow the subsequent steps to disable your pop-up blocker on Firefox. Upon disabling your pop-up blocker, your course will begin.

Firefox allows the user to manage the Pop Ups selectively per website wise and also globally. To allow the pop ups:

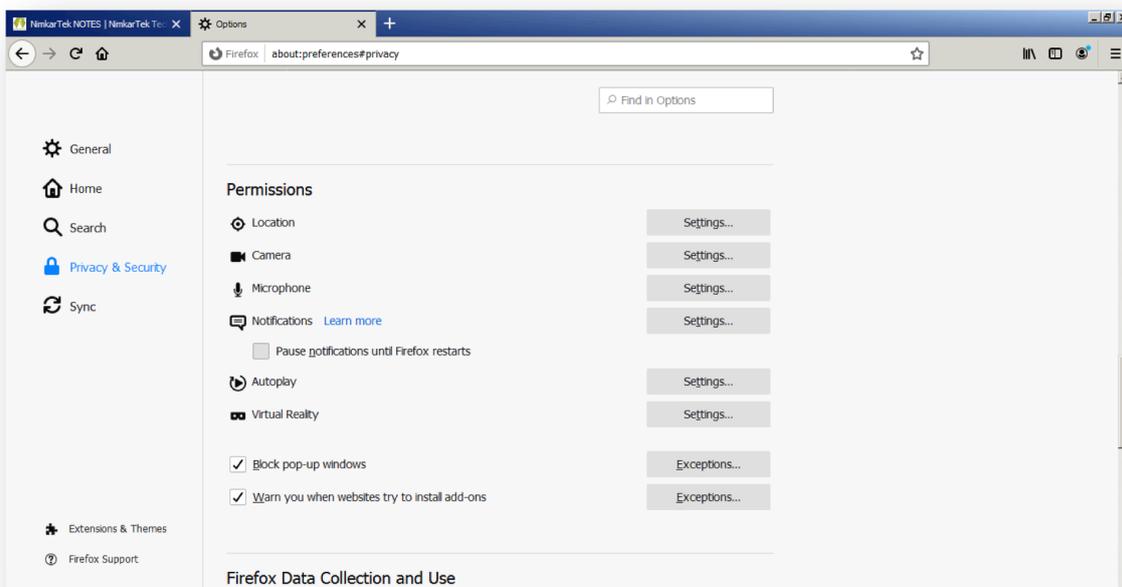
1. Open the Firefox browser **login** on NOTES Platform and then go to the “**My Modules**” webpage.



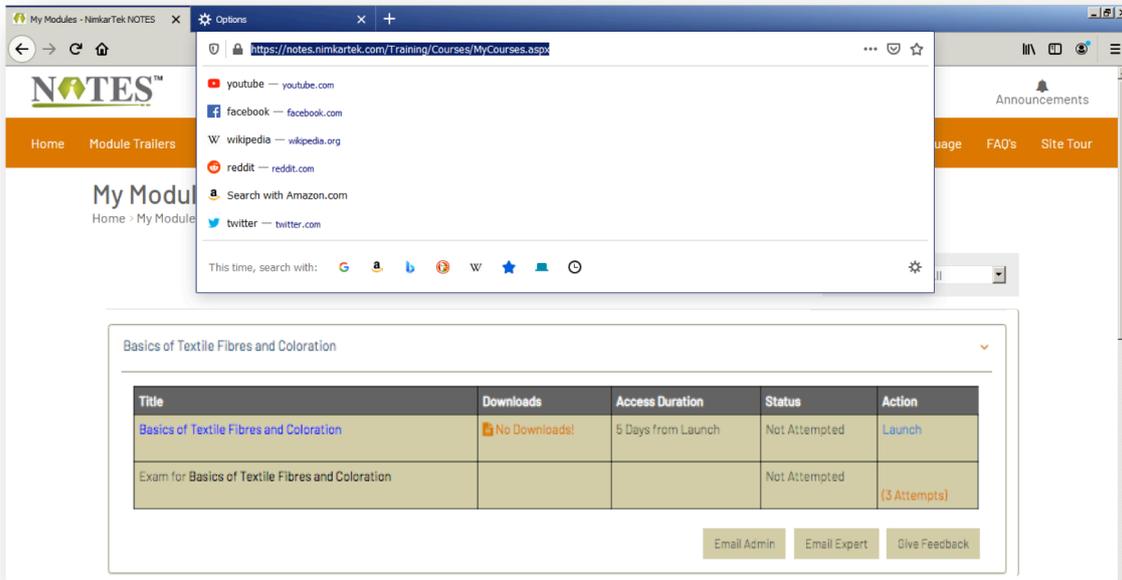
2. Then Open the Settings page by clicking on the icon with three-stacked line's to the right of the address bar; this will open up a dropdown menu, and “Options” can be located on the dropdown.



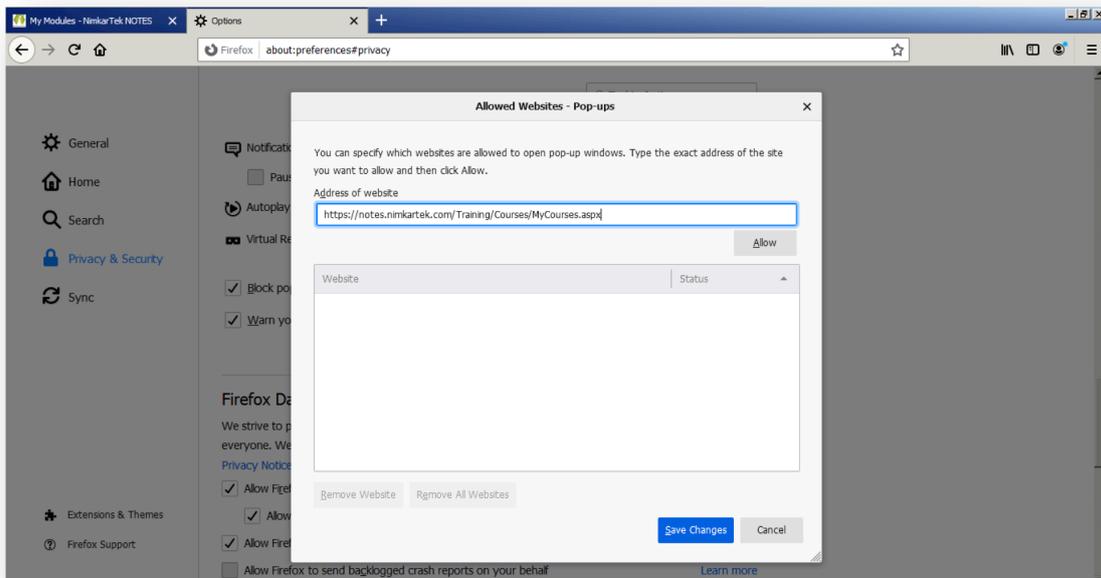
3. You will be redirected to the new tab **General Setting**, Then Click on **Privacy & Security** option mentioned on the side menu bar. Scroll down to **Permissions**. You will see **Block Pop-up windows** checkbox. Un-checking this option will allow/enable pop-up windows globally on the Firefox browser. You can now access your training course.



- If you are concerned about allowing Pop-Up windows globally that you are browsing on Firefox. Then go to the “**My Modules**” webpage. Copy the entire web address of this current page.



- After copying the web address you can click on the **Exception** button (from step 3) and Paste the link, Click **Allow** and then Click **Save Changes**. And Done. Pops up windows are enabled only for NOTES.

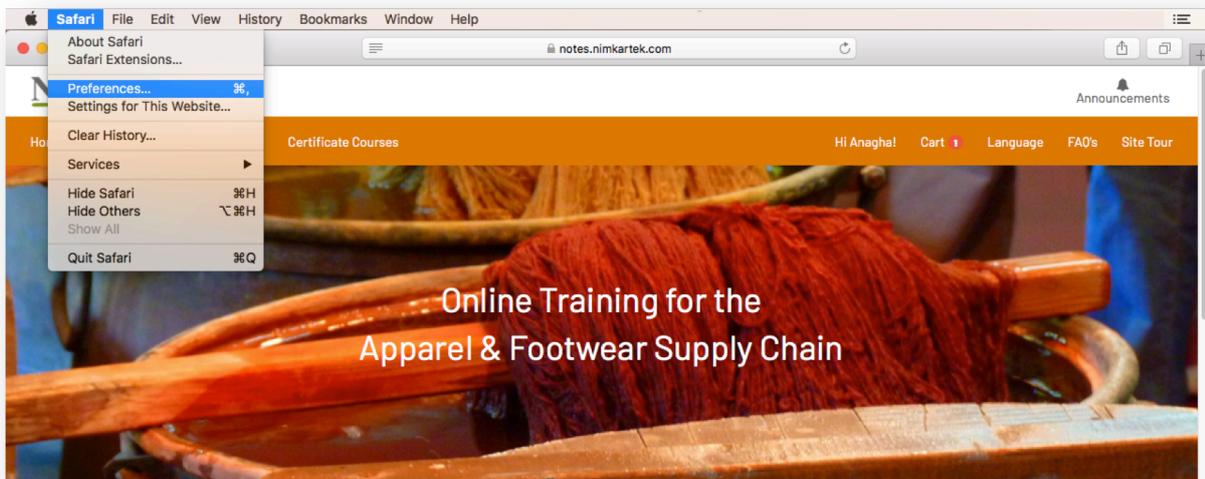


Configuration of Pop-Up blocker for Safari

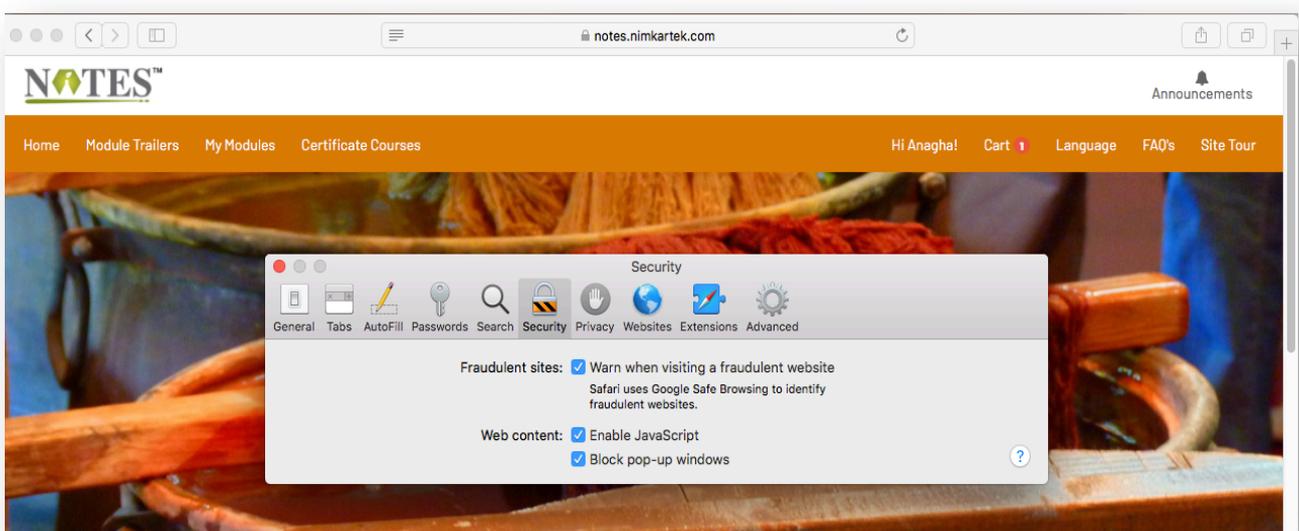
Follow the subsequent steps to disable your pop-up blocker on Safari. Upon disabling your pop-up blocker, your course will begin.

Please note that on Safari the pop ups are either blocked or they aren't blocked. The user has no control of blocking the pop ups per website wise. To allow the pop ups

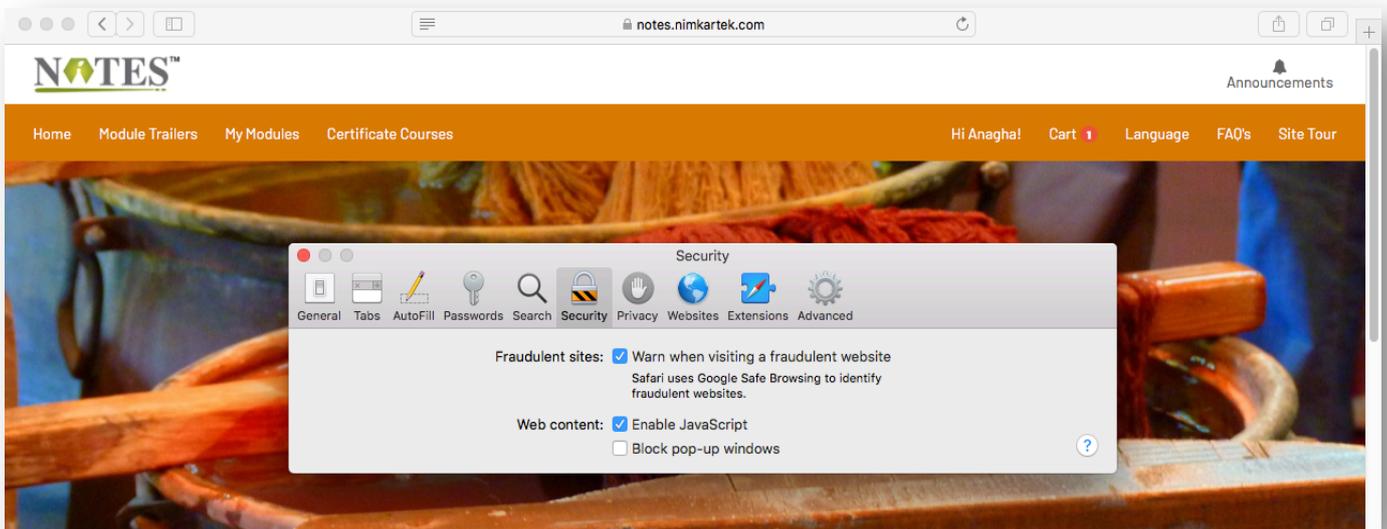
1. From the Safari menu, choose **Preferences**



2. Click the **Security** tab.



3. Ensure the **Block pop-up windows** option is not checked. Un-checking this option will allow pop-ups.



For Blocking the Pop Ups again, the user has to follow same steps and **Check the Block pop-up windows** checkbox. If you don't wish to enable the Pop ups globally for all websites active on Safari then the user is recommended to use another web-browser such as Chrome and Firefox which can selectively enable Pop Ups.

Happy Learning!

End of Document